

HEDQF Annual Conference 2019

Terms and Conditions

It is the responsibility of each delegate to read through and understand the Terms and Conditions below and to contact the HEDQF if they have any queries. By booking to attend the HEDQF Annual Conference 2019, you as the delegate are agreeing to the following:

Confirmation of your booking

1. Registration for the HEDQF Annual Conference will open the week commencing 25th March 2019. All registrations, including full payment for any guest tickets, must be completed by no later than 10pm (UK time) on Monday 10th June 2019.

Eligibility

2. The HEDQF Annual conference is open to HEDQF member organisations and non-members.

Tickets

3. Tickets must be purchased in full before the deadline of 10pm (UK time) on Monday 10th June 2019. Tickets are subject to availability, can be changed or withdrawn by HEDQF without notice, and may become unavailable before the deadline above.
4. Ticket prices for all non-member delegates is £225. Those registering on or before 30th April 2019 will qualify for an early bird discounted ticket at the reduced cost of £195.
5. Ticket prices for HEDQF member organisation delegates is £195. Those registering on or before 30th April 2019 will qualify for an early bird discounted ticket at the reduced cost of £165. **A Maximum of 4 delegates per member organisation will qualify for the reduced member rates. Any additional delegates will be required to pay the non-member price.**

Refunds and cancellations

6. Tickets purchased for the HEDQF Conference are non-refundable.
7. No refund will be provided in the case of non-arrival.
8. Tickets purchased by member organisations can be transferred from one delegate to another provided this has been authorised by the conference organisers. To apply to change the name of the ticket holder, please contact admin@hedqf.org.uk
9. Should the HEDQF for reasons beyond our control, need to make any amendments to your booking, we reserve the right to offer alternative facilities.

General

10. If you require accessible facilities (wheelchair use, visual or hearing impairments) you must specify this on making your booking. We have a limited amount of accessible accommodation available. We make every effort to accommodate all of our guests, but should suitable accommodation not be available we may at our sole discretion decide to cancel your booking and refund any monies paid. We will only do so where you have specified a requirement which we are unable to meet.

Filming and photography

11. Images and footage of the HEDQF Annual conference will be used on our Website and social media channels. By registering to attend you are giving permission for the use of images (both still and moving). HEDQF retain all rights to any images.

Accessibility requirements

12. It is the responsibility of the delegate to inform the HEDQF of any special requirements at the point of registration. This includes wheelchair access, accessible seating, dietary requirements and sight or sounds facilities.

Data Protection

13. Delegate's names and organisations will be printed on a delegate list which will be available to other attendees on the day of the event.
14. If delegates do not wish for their names and organization details to appear on the delegate list they must inform the HEDQF by email by no later than 10pm (UK time) on Monday 10th June 2019.
15. HEDQF will retain your details for future mailings. If you do not wish to be added to the HEDQF mailbase, please contact admin@hedqf.org.

When registering for the conference, delegates will be asked to accept the Terms and Conditions and will not be able to purchase tickets without doing this.